WORKING PAPER

ASSEMBLY — 41ST SESSION

TECHNICAL COMMISSION

Agenda Item 31: Aviation Safety and Air Navigation Standardization

UPDATES TO APPROPRIATE ICAO ANNEXES AND DOCUMENTS TO REFLECT CURRENT FLIGHT DISPATCHER/FLIGHT

(Presented by the International Federation of Airline Dispatchers Associations
(IFALDA))

EXECUTIVE SUMMARY
The "*Manual on Flight Operations Officers/Flight Dispatchers Competency-based Training and Assessment*" (Doc 10106) provides guidance on applying the competency-based training methodology, as outlined in the *Procedures for Air Navigation Services — Training* (PANS-TRG, Doc 9868) with the development of training courses for Flight Operations Officers (FOO)/Flight Dispatchers. This working paper highlights the incompatibility of the terminology used in ICAO Annex 6 — *Operation of Aircraft,* (Part I — *International Commercial Air Transport — Aeroplanes* and Part III — *International Operations — Helicopters*) which is based on reference to (the now obsolete) Doc 7192) Part D-3 — Flight Operations Officers/Flight Dispatchers". This paper proposes the need for ICAO and other stakeholders for a review and rewrite of Annex 6 (Part I and Part III) and any other references to align with the terminology used in Doc 10106.
Action: The Assembly is invited to: a) call on States to note the current terminology used in the Manual on Flight Operations Officers/Flight; dispatchers Competency-based Training and Assessment (Doc 10106);   b) call on ICAO to review and rewrite appropriate sections of Annex 6 (Part I & Part III); and   c) request ICAO to support the timely publication of Circulars and Manuals and any necessary guidance and tools to support the introduction of Amendment 4 , Annex 6, Part I and amendment 24 Annex 6 Part III

Strategic Objectives:	This working paper relates to Strategic Objectives of Safety, Air Navigation Capacity and Efficiency.
Financial implications:	It is anticipated that the activities covered under this Paper will be adequately covered under the available resources for the 2023-2025 regular Program Budget

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[1] English, Arabic, Chinese, French, Russian and Spanish versions provided by IFALDA.

References:	Annex 6 — *Operation of Aircraft,* Part I — *International Commercial Air Transport — Aeroplanes* and Part III — *International Operations — Helicopters*) Annex 1 — *Personnel Licensing* Doc 10106, *Manual on Flight Operations Officers/Flight Dispatchers Competency-based Training and Assessment* Doc 9868, PANS-TRG Doc 10153, *Preparation of an Operations Manual*

1. INTRODUCTION

1.1   The International Federation of Airline Dispatchers Associations (IFALDA), formed in 1961, is a global professional standard, non-labour association. We represent the professional and technical roles and responsibilities of dispatchers and flight operations officers worldwide. IFALDA is recognized by ICAO as an International Organization representing Flight Operations Officers and Flight Dispatchers worldwide and as an industry stakeholder, carries wide expertise and interest in contributing to the development and promulgation of ICAO Provisions for Standards, Procedures and Guidance Material. Where reference is made to flight dispatchers (FD) and flight operations officers (FOOs) in this document as well as other ICAO documents, the terms are functionally identical and used interchangeably

1.2   According to the Definition contained in ICAO Annex 6, "Flight operations officer/flight dispatcher - A person designated by the operator to engage in the control and supervision of flight operations, whether licensed or not, suitably qualified in accordance with Annex 1, who supports, briefs and/or assists the pilot-in-command in the safe conduct of the flight."

1.3   The Council approved amendment 176 (13rd Edition) of Annex 1 based on a review on the work submitted by the ICAO Competency-based Training and Assessment Task Force (CBTA-TF) and the Secretariat. In this amendment, one of the TF proposals was the update of requirements for flight operations officers/flight dispatchers

1.4   The same Annex defines "(…) operations officers/flight dispatchers, including ICAO competency frameworks, which are contained in the Procedures for Air Navigation Services — Training (Doc 9868, PANS-TRG)."

1.5   IFALDA in coordination with the ICAO CBTA-TF, developed the ICAO Doc 10106 "Manual on Flight Operations Officers/Flight Dispatchers Competency-based Training and Assessment", which was approved and issued by ICAO in December 2020...

2. DISCUSSION

2.1   ICAO Doc 10106 superseded the previous ICAO Doc 7192 "Part D-3 — Flight Operations Officers/Flight Dispatchers". Although ICAO Doc 10106 was published in December 2020, we still find many ICAO references to "ICAO Training Manual (Doc 7192) Part D-3 — Flight Operations Officers/Flight Dispatchers" in the following Annexes and Docs:

2.2   ICAO Annex 6 Part I (Amendment 47):

a) "PUBLICATIONS (referred to in this Annex): Training Manual (Doc 7192) Part D-3
    — Flight Operations Officers/Flight Dispatchers"

b) "10.3 A flight operations officer/flight dispatcher shall not be assigned to duty unless
    that person has: a) satisfactorily completed the operator-specific training course that
    addresses all the specific components of its approved method of control and
    supervision of flight operations specified in 2.2.1.3;

    *Note. — Guidance on the composition of such training syllabi is provided in the
Training Manual (Doc 7192), Part D-3 — Flight Operations Officers/Flight Dispatchers."*

2.3   IFALDA believes that the now redundant references to 'ICAO Training Manual
(Doc 7192) Part D-3 — Flight Operations Officers/Flight Dispatchers' will cause of confusion in the many
ongoing audit and training programs conducted by civil aviation authorities, training organizations and
airline operators on a global basis.

2.4   Additionally, IFALDA would also emphasize here that such inconsistencies among ICAO
document references are being enlisted within the IATA IOSA audit program, whereby the IATA IOSA
IOSA Standards Manual (ISM) continues to reference the obsolete ICAO Doc.7192 D-3. . These ISARPs
will also need to consequently be updated in order to reflect the necessary changes to the air operator Flight
Operation Officers/Flight Dispatchers training programs.

3.   **CONCLUSION**

3.1   IFALDA fully supports the use of the approved ICAO Doc 10106 manual, which is
guidance for applying competency-based training methodology, as outlined in the ICAO PANS-TRG
Doc 9868, to the development of training courses for flight operations officers (FOO)/flight dispatchers
(FD). Section 3 of the PANS-TRG outlines the general provisions for competency-based training and
assessment for FOOs/FDs. and requires that Dispatcher licenses training is based on a competency-based
approach acceptable to the appropriate State authority and in compliance with Annex 1.

3.2   IFALDA actively offers support to other industry bodies such as IATA in developing
associated IOSA requirements and will continue to offer this support in ensuring the practical
implementation of these complementary SARPs.

3.3   Therefore, we urge the Assembly to recognize the need for a re-alignment for Document
cross-references and that all references to ICAO Doc 7192 D3 be changed to ICAO Doc 10106 under the
work plan for the triennium.

3.4   IFALDA is prepared to offer subject matter expertise to ICAO and other stakeholders in
the review and update to ICAO Annexes 1 and 6 in order to be consistent with Annex 1 (as reference in to
the CBTA Doc 9868 PANS-TRG) and the Flight Operations Officer/Flight Dispatcher Training Manual
ICAO Doc 10106.

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